



Letter of Wishes

Dear Pet Owner

Please complete the attached Letter of Wishes which will act as confirmation of your wish to have your pet looked after by Dignity. Please feel free to contact us if you have any questions or would like any help or further information about our service.

Once you have completed and signed the attached letter please print or email it to Dignity Pet Crematorium. If emailing a copy to Dignity please sign, scan and send it to **enquiries @dignitypetcrem.co.uk**

Please remember to keep a copy for your own records.

We will then forward a copy of the signed letter to your veterinary practice on your behalf. We will also provide your vet with an explanation as to our working practices. We do this because our standards of care are very different to the impersonal disposal orientated companies normally offered through veterinary practices.

Dignity Pet Crematorium is the trading name of Dignity Pet Crematorium Ltd.

Registered in England & Wales. Company No: 04317817.

Registered Office: Brickfields, Odiham Road, Winchfield, Hook, Hampshire RG27 8BU

www.dignitypetcrem.co.uk

01252 844572

enquiries@dignitypetcrem.co.uk

FAO PRACTICE MANAGER

Please find a copy of a Letter of Wishes from your client attached.

Your client has decided to choose Dignity's individual cremation service for their pet. We have provided our contact details below and have also given you some information about our service.

Please place a copy of this letter with your client's file and add the following information to their computer records (if applicable).

Your client has requested individual cremation with Dignity Pet Crematorium. Please call Dignity on 01252 844572 or 01252 844288 to book a same/next day collection.

Once contacted, we will collect the pet the same / next day in a bespoke pet hearse. You will be asked to counter sign a Commercial Document (transfer note) confirming collection and will be given a copy for your records which must be kept for at least 2 years. Once their pet arrives with us, we will contact the client and make the final arrangements direct with them. They may request that we return their pet's ashes to your practice or they may collect their pet's ashes direct from us. Our normal timescale means the ashes will be ready for collection / return approximately 2 days after their pet has been collected.

Information on Dignity

Dignity is a small specialist individual pet crematorium based in Winchfield, a small village just off of M3 Junction 5 in Hampshire. We operate differently to most other pet crematoria as pets are collected on demand in bespoke pet hearses and laid into pet beds instead of body bags. Alternatively, clients can bring their pet direct to the crematorium and have either an attended or immediate cremation service enabling them to return home with their pet's ashes later the same day.

Our purpose-built facilities and attention to detail have won us several awards including the Service Excellence Award at the Inspire Business Awards and Best Pet Crematorium at the Cemetery of the Year Awards. We have found that pet owners are now choosing to use our personal, caring & professional service from all over the UK.

We are approved by DEFRA and fully comply with the Animal By Products Directive. All our transfer notes include confirmation of our approvals; however, you can also contact us on 01252 844572 if you would like a copy of our documentation in advance.

For more information about us including a step-by-step user guide to our Working Practices please visit www.dignitypetcrem.co.uk or contact Kevin on 01252 844572.

At Dignity we only carry out individual cremations

Pet's Name(s):
NB list all names here if you would like to ensure all of your pets are cared for by Dignity

Please circle one Male Female

Type of Pet: Cat Dog Rabbit
Please circle one

Other (please specify)

Owner's Names(s):

Owner's Address:
.....
.....
.....

Telephone:

Email:

Veterinary Practice:

Telephone No. of vet:

To Whom It May Concern:

In the event of the death or euthanasia of the above-named pet(s) I instruct you to contact Dignity Pet Crematorium on my behalf to arrange for their collection and individual cremation.

I have already made / will make the remainder of the arrangements including payment directly with Dignity Pet Crematorium.

Signed:

Dated:

When the time comes contact Dignity on 01252 844572 or 01252 844288